

## Pareto chart

### The Pareto Principle

This is a concept of disproportion observed by Vilfredo Pareto (1848 – 1923) that 20% of people in Italy owned 80% of the wealth. Similarly  
20% of the time expended produces 80% of the results.  
80% of phone calls are made to 20% of people in your phone directory.  
20% of streets handle 80% of traffic.  
80% of meals ordered in a restaurant come from 20% of the menu.  
20% of the paper has 80% of the news.  
20% of the people cause 80% of the problems.

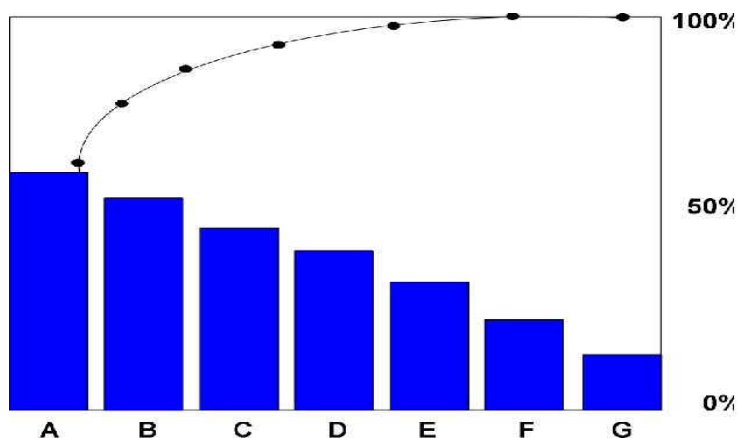
### How Pareto helps group work

Pareto's Principle is really a trick to save time. Here are some of its uses:

- \* If you can identify the 20% of activity that will produce 80% of your assignment, you can plan accordingly and save a lot of time.
- \* In any situation where there are a number of factors, separate the VITAL FEW from the MINOR MANY
- \* Don't give equal weight to all factors. Give the VITAL FEW the VIP treatment.
- \* Most of your answers will come from a small amount of information (so a huge amount of data is no guarantee of quality information).
- \* If you have too much to do in the time available, identify the critical 20% and do that.

### Description

*Pareto charts are bar charts. The bars are arranged in descending order, with the largest to the left. Each bar represents a cause or problem. The chart shows the relative contribution of each smaller element to the total.*



### Method

1. List all elements of the issue.
2. Measure the elements for their importance.
3. Graph the elements according to their size.

4. Work on the largest elements first.