

When to supply an invoice

If you send shipments through the DPD Express or DPD Classic network to a non-EU destination you will need to supply Customs paperwork in the form of a Proforma or Commercial Invoice in order to clear your shipment through Customs at its destination.

Invoices are not required for EU countries: Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain or Sweden.

You need 5 copies of an invoice for each consignment, each with an original signature.

Preparing an invoice

Firstly, the invoice must state whether it is a "proforma invoice" or "commercial invoice":

A proforma invoice is to be used for consignments that are being supplied to the consignee free of charge

A commercial invoice is to be used for consignments which are being sold to the consignee

1. The invoice number and date
2. The DPD/DPD Local consignment number
3. Your company name
4. Your company address and country
5. Your contact name
6. Your telephone number
7. Your EORI (Economic Operator Registration & Identification) Number. This replaced the TURN in July 2009. All businesses involved in International export or import require an EORI
Any enquiries regarding EORI's should be directed to HM Revenue & Customs:
eori.customs&intl@hmrc.gsi.gov.uk or visit their website:
http://customs.hmrc.gov.uk/channelsPortalWebApp/channelsPortalWebApp.portal?_nfpb=true&_pageLabel=pageImport_ShowContent&id=HMCE_PROD1_028598&propertyType=document
8. Certain commodities exported to the USA require the sender to register with the FDA in USA. These commodities include cosmetics, pharmaceutical products, non-perishable food items. Refer to www.fda.gov for further information. A copy of the Prior Notice must be attached to the invoice before export.
9. The name of the company you are sending your consignment to (the consignee)
10. The address and country of the country of the company you are sending to
11. The contact name at the company you are sending to
12. The telephone number of the company you are sending to
13. The company registration (VAT) number, Personal ID (PID) number or EORI of the customer you are sending to. This required to clear your shipment through Customs and is mandatory for consignments to Norway and Canary Islands.
14. Number of parcels in the consignment
15. Total gross weight of the consignment in kilograms
16. Enter the Customs Commodity Code (Tariff Number) for the item you are sending, insert it in here alongside the description of the goods. The Customs Commodity Code dictates the amount of duty that will be applied by Customs to the goods when they arrive. This is required for export and import customs clearance and ensures the goods are classified accurately and that shipper's customer is not be over-charged in duties. Commodity Codes can be looked up at: <http://www.businesslink.gov.uk/bdotg/action/tariff>
17. Full and accurate description of the goods is essential for Customs and airline security purposes. Poorly described shipments could be detained for further examination by Customs and so delay the delivery of the consignment.
18. Number of items for each description in box 17
19. Unit value of each item in box 17
20. The total of box 18 multiplied by box 19
- 20a. The total shipping/freight charge
21. Country of manufacture of your goods – list separate countries, if applicable
22. Total of box 20 and 20a
23. State the reason for export e.g. sales, samples for review.
24. Terms of delivery – DPDgroup UK only accept consignments which are prepaid and the duty/tax is payable by the consignee. This is represented by the universal Incoterm "DAP" - Delivered at Place. For shipments on the DPD Classic service to Norway & Switzerland please used DAP CLEARED
25. Declaration of origin. Certain countries may offer duty relief if an EUR declaration is made or an EUR1 document is supplied with the goods. Consult your local Customs officer for further details. DPDgroup UK will not accept consignments which are subject to any export or import prohibitions and restrictions, unless agreed in writing prior to export.
26. Original signature, printed name, position of the person completing the invoice