



Round Rock Municipal Court
301 West Bagdad Ave., Suite 120
Round Rock, Texas 78664
Phone: (512) 218-5480
Fax: (512) 218-7079

Customer Survey & Comment Card

Please rate the following:

When calling Municipal Court, how would you rate the court "Message Director"?:
Additional Comments:

Low				High
1	2	3	4	5

How did you feel after serving jury duty?
Additional Comments:

Low				High
1	2	3	4	5

How would you rate the information provided on the Municipal Court Webpage:
Additional Comments:

Low				High
1	2	3	4	5

How would you rate your visit to Municipal Court?
Additional Comments:

Low				High
1	2	3	4	5

Did you find the information provided on the citation form helpful?
Additional Comments:

Low				High
1	2	3	4	5

Was there adequate staff available to assist you?
Additional Comments:

Low				High
1	2	3	4	5

Was the information provided by staff adequate and informative?
Additional Comments:

Low				High
1	2	3	4	5

Were the staff friendly and demonstrate a good attitude & tone of voice:
Additional Comments:

Low				High
1	2	3	4	5

Check each place you appeared:

() Municipal Clerk's office () Juvenile Court () Adult appearance docket () Pre-trial Docket
() Jury Trial Docket () Indigent Docket () Conference with the Prosecutor () Judge Trial Docket

Is there anyone you would like to recognize who was especially helpful?

Do you have other comments or suggestions?

If you would like the Court Administrator to contact you, please complete the following:

Name: _____ Phone #: _____

E-mail Address: _____

**** Please mail to the address listed above or e-mail to cvaldovino@roundrocktexas.gov****