

**We want all of our customers to have the most enjoyable time possible on every visit to Forest Park Leisure Centre. Your suggestions and comments are valued, so we have provided this customer comment form to receive your views.**

**How often do you visit the Centre?**

First visit

Once a fortnight

Once a week More than once a week

Once a month Less often

**What kind of customer are you?**

Pay As You Go Customer Leisure Pass Holder

Date of visit: ……………………………………… Time of visit: ……………………………………………………..

**Which area of Forest Park Leisure Centre did you visit?**

Gym Pool Café

**Are you satisfied?**

In order for us to maintain and improve our service, it would be helpful if you could tick or circle your opinion of the following:

**Very good Average Poor**

Staff attitude

Staff appearance

Value for money

Car parking

Cleanliness of changing rooms

Cleanliness of pool

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**Very Good Average Poor**

Cleanliness of gym

Cleanliness of reception

Cleanliness of toilets

Activity programme e.g. gym, classes Catering / vending

Customer information Overall experience of visit

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**Comments & Suggestions**

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Would you like a response to your comments? Yes No

You do not have to give your name, address and contact details, but we encourage you to do so.

Name:………………………………………………………………………………………………………….

Address:……………………………………………………………………………………………………….

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Contact Number:…………………………………….Email:…………………………………………..

**Thank you from all the staff.**